



STATE HOCKEY CENTRE

VENUE ENTRY CONDITIONS

Version June 2022

Venue Entry Conditions (Ticketed and Non-Ticketed Events)

Introduction

The safety, security and enjoyment of all people attending, working and competing at the State Hockey Centre is of paramount importance.

These Venue Entry Conditions set out the terms on which you may enter the State Hockey Centre for a ticketed or non-ticketed event. By entering (or seeking to enter) the State Hockey Centre, you agree to comply with and be bound by these Venue Entry Conditions.

Please make sure you review these Conditions thoroughly. If you do not understand any part of these Conditions, please contact Hockey Queensland for further clarification.

Hockey Queensland may amend these Conditions at any stage at its absolute discretion. The most current conditions will be available online at www.hockeyqld.com.au/SHC

Definitions

When used in these Conditions, capitalised terms shall have the following meanings:

Accreditation means an official accreditation that gives the Accredited Person the right to attend a particular part of the Venue (if applicable to an event held at the venue);

Accredited Person means any individual possessing, holding or using a valid Accreditation as issued to that individual by Hockey Queensland;

Prohibited Item(s) means any item(s) specified as prohibited items in these Conditions that cannot be taken into the Venue.

Restricted Item(s) means any item(s) specified as restricted items in these Conditions that may be taken into the Venue but its use is restricted.

Ticket means an official ticket that gives the Ticket Holder the right to attend a particular event at the Venue (if applicable to an event held at the venue);

Ticket Holder means any individual possessing, holding or using a Ticket, including (without limitation) the ticket purchaser or any person to whom a Ticket has been issued or transferred (if applicable to an event held at the venue);

Venue means the location where the event is scheduled to take place and to which a Ticket or Accreditation is required to gain access (for a ticketed event), including all entrance and exit gates as well as all other official installations and areas;

Venue Personnel means personnel of Hockey Queensland and any person or entity with responsibility for delivering an element of an event at the venue, including Hockey Queensland suppliers, security personnel, or Authorised Persons carrying out an official role or duty within or around the Venue;

“You” and “Your” means the person admitted or seeking admittance as a spectator to the Venue.

Conditions

1. Admittance to Venue (ticketed events)

- 1.1. Persons will only be admitted to the Venue if they possess a valid Ticket for the event or valid Accreditation which must be presented for inspection at the Venue points of entry.
- 1.2. Ticket Holders must retain their Ticket at all times whilst they are within the Venue. Your ticket will be required upon re-entry should you have to leave the venue during a ticketed event. Ticket Holders will be required to produce their ticket if requested by Venue Personnel.
- 1.3. Accreditation holders must have their Accreditation visible at all times whilst they are within the Venue. Accreditation holders will be required to present their Accreditation if requested by Venue Personnel.

2. Refusal of admittance and removal from Venue

- 2.1. Hockey Queensland may refuse entry to any person and may remove or evict any person from the Venue where, in the reasonable opinion of Venue Personnel, it is believed that the person may cause disruption or a risk to the safety or security of the event or the enjoyment of the event by others or breach any of these Conditions.

3. Field of play and restricted areas

- 3.1. Spectators (including ticket holders and non-accredited persons) must not enter the field of play, or any area to which access is restricted, unless directed by Venue Personnel.

4. Smoking

- 4.1. Smoking will be prohibited within venue perimeters (including open air areas). The use of electronic cigarettes, otherwise known as e-cigarettes, is not permitted within the Venue. Some areas immediately outside the Venue perimeters may also be designated as non-smoking areas and smoking will be prohibited in these areas. Designated smoking areas are provided outside the venue and are signed as such.

5. Security checks

- 5.1. All persons may be required to submit to security inspections. These will take place at the point of entry to the Venue. Persons refusing to comply with any such inspections may be refused entry to or removed from the Venue.

6. Prohibited Items and Restricted Items

The identification of Prohibited Items and Restricted Items is key to ensuring:

- people attending the Venue are safe
- spectator enjoyment is maximised
- commercial rights are protected

6.1. Prohibited Items are not allowed to be taken into a Venue and access will not be permitted to any person in possession of a Prohibited Item. Prohibited Items must be disposed of prior to entry. Hockey Queensland will not provide a storage facility for Prohibited Items.

6.2. Prohibited Items include but are not limited to:

- food, other than non-commercially branded limited amounts for personal consumption and baby food;
- any glass, cans or metal containers;
- alcoholic beverages;
- pets or animals other than guide and service dogs;
- any vehicle or transportation device, including without limitation any motor scooter, bicycle, segways, scooter, skateboard, roller skates or roller blades, with the exception of wheelchairs or mobility scooters where required in connection with a disability or an impairment;
- radio scanners, walkie talkies, personal wireless access points, radio frequency jamming devices or any other device which may affect equipment used by Venue Personnel and/or other persons engaged in the management or operation of the event;
- strobe lights, laser pointers; and similar light emitting devices;
- illegal drugs or substances similar to illegal drugs;
- any item or substance capable of being used as an offensive weapon, including any type of firearm, projectile or firearms ammunition;
- any object, device, substance or item which may affect the safety of spectators or participants or other persons at the Venue, damage property including (without limitation) spray paint, be used to protest within/around a Venue or interfere with the comfort and/or enjoyment of persons at the Venue;
- fireworks, flares, pyrotechnics, smoke canisters or similar;
- any hazardous substances
- inappropriately messaged clothing, banners, posters or material of any kind displaying inappropriate political and/or religious images/writing; offensive race related messages, slogans or images; offensive slogans or images as deemed by Venue Personnel;
- any objects bearing trademarks or other kinds of promotional signs and messages (of whatever nature) which Hockey Queensland believes are for promotional or ambush marketing purposes;
- articles a person could distribute, hawk, sell, offer, expose for sale or display for marketing, promotional or commercial purposes;

- items which may be used in connection with any of the prohibited activities set out in Condition 7;
- any item which is too large to fit comfortably under a spectator seat or is likely to present a threat to safety in the event of an evacuation

7. Prohibited activities

7.1. You must not undertake, allow or procure the undertaking of any of the following activities in the Venue or within the vicinity of the Venue:

- threatening behaviour and/or the use of foul or abusive language;
- religious, racial, sectarian, political, homophobic or discriminatory abuse or chanting;
- the taking of illegal drugs or substances similar to illegal drugs;
- any criminal activity, including fraud or theft;
- posting, sticking or placing, or attempting to post, stick or place, any poster, placard, bill, banner, print, paper or any advertising material on any building, seat, structure, fence, tree or cordon within or within the vicinity of the Venue;
- distribution, display or other use of any advertising or promotional material, matter or thing (including printed or electronic matter or samples);
- vandalism of property
- throwing or attempting to throw any object;
- disrupting, interrupting or behaving in any manner that may disrupt or interrupt any event or activity, or distracting, hindering or interfering with an athlete, official, Venue Personnel, or interfering with the comfort of other persons or their enjoyment of the event;
- starting or attempting to start a fire;
- operating or using a loud hailer, public address system or other broadcast device;
- conducting public surveys or opinion polls, soliciting money, donations or subscriptions from members of the public;
- inflating or causing to inflate any balloon, receptacle, device or structure;
- collecting, using or transmitting of any scores, results or related statistics or data for any commercial, betting or gambling purpose.

8. Photo and video content

8.1. Any persons may capture/record still images and/or audio/video taken within the Venue provided such content is made solely for personal, private, non-commercial and non-promotional purposes.

9. General

9.1. Persons who bring valuables into the facility do so at their own risk;

9.2. Risk Warning under Section 5M of the Civil Liability Act 2002: Players, spectators, officials and all other persons entering the venue are warned that the recreational activities undertaken in this venue involve the risk of injury;

- 9.3. If Hockey Queensland delay or fail to enforce any rights afforded by these Conditions, it shall not mean that it has waived its right to do so at any subsequent time;
- 9.4. If any part of these Conditions is deemed by a court to be unenforceable, the remainder of these Conditions shall not be affected;
- 9.5. These Conditions shall be construed in accordance with Australian and Queensland law and the courts of Queensland shall have exclusive jurisdiction in relation to any matter concerning these Conditions.

10. Liquor Licensing

- 10.1. All persons entering the State Hockey Centre are advised that:
 - They are entering a licenced premise;
 - Intoxicated persons will be asked to leave the premises by Venue Staff or Security;
 - It is an offence for minors to purchase and consume liquor;
 - It is an offence to purchase liquor for (or supply liquor to) minors;
 - Persons supplying liquor to minors will be reported to the Police and penalties apply under the Liquor Act 2007

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