



2022 BRISBANE BLAZE MEMBERSHIP Frequently Asked Questions

What are the Brisbane Blaze payment options?

Full payments are accepted via credit card (Visa, Mastercard & AMEX) through the Brisbane Blaze Membership portal.

Do you offer payment plans?

No, Brisbane Blaze Memberships will not offer payment plans.

What children are admitted free?

Children under the age of 12 as at 31 December 2022 are admitted free (born 2011 or later). Any child born 2010 or earlier is considered a concession.

Who is considered eligible for a Concession Brisbane Blaze Membership?

Members who hold the following concession cards are eligible for a Concession Membership:

- Commonwealth pensioner concession card
- Full time secondary student card
- Full time tertiary student card
- Commonwealth health care card

All Concession Members are required to produce appropriate identification when requested at games.

What is the definition of a Family Brisbane Blaze Membership?

2022 Brisbane Blaze Family Memberships must consist of (2) two Adults and (2) two Concessions.

What do I receive as a 2022 Brisbane Blaze Member?

As a 2022 Brisbane Blaze Member you will receive the following benefits:

- Admission to the State Hockey Centre for the three (3) Brisbane Blaze home games.
- Merchandise discount (including a Blaze Cap for \$15)
- Priority Access to Hockey One final series tickets
- Member only e-newsletters



What is the \$3.95 Service & Handling Fee?

Ticketek charge a \$3.95 Service and Handling Fee on all Membership transactions.

Is my Brisbane Blaze Membership Transferable?

Yes, Brisbane Blaze Memberships are fully transferable. If you are unable to attend a game, help us keep the State Hockey Centre (SHC) full by sharing your Membership with friends, family or anyone else who wants to support. Please note, the individual using your membership needs to be eligible for your membership category (e.g. adult for adult, junior for junior etc.).

Can I cancel my Brisbane Blaze Membership?

Once a 2022 Brisbane Blaze Membership is purchased, it cannot be cancelled and is non-refundable.

Where will Brisbane Blaze games be played?

Round 2 – Thursday 6th October
State Hockey Centre, 400-420 Lytton Rd, Colmslie, Brisbane QLD 4170

Round 4 – Saturday 22nd October
State Hockey Centre, 400-420 Lytton Rd, Colmslie, Brisbane QLD 4170

Round 7 – Friday 11th November
State Hockey Centre, 400-420 Lytton Rd, Colmslie, Brisbane QLD 4170

When will Brisbane Blaze Home Matches be played?

Brisbane Blaze Home Matches will be played on 6th October, 22nd October, and 11th November 2022.

Is there disability/mobility access at the SHC?

Wheelchair access as well as wheelchair and mobility restricted seating (subject to availability) is available in front of the Western Grandstand on ground level. Food and Beverage outlets are accessible via wheelchair. Disabled toilets are located throughout the venue.

Do I get an allocated seat for my Brisbane Blaze Home Games?

No, there is no allocated seating for Brisbane Blaze Members. Inferno Members have access to the Western Grandstand at the SHC.



Do I get an allocated carpark for my Brisbane Blaze Home Games?

No, there is no allocated carpark for Brisbane Blaze Members. Inferno members will have access to the South Carpark at the SHC. General admission members will not have access to this carpark. The North Carpark is restricted to athletes and officials only.

Will food and beverage be available at the SHC?

There is a wide range of hot and cold food options available at the SHC. Patrons can also choose from a range of beverages including soft and alcoholic varieties. Fixed and mobile food and beverage outlets will be located around the venue.

Will Brisbane Blaze Merchandise be sold at the SHC on Match Days?

Yes. Match day is the perfect chance to purchase the Brisbane Blaze merchandise range.

My contact details have changed, how do I update them?

To update your details, visit the Brisbane Blaze Members portal and make any necessary updates. If you have challenges, please contact the membership team to update.

Email – hello@brisbaneblaze.com.au

Phone – 07 3399 6577